

Warranty

Doric Products warrants its products to be free from defects in material and workmanship for a period of six (6) years from the date of purchase.

This warranty is limited to Doric's option to the repair, or at Doric's option, the replacement of any products proven to be faulty in manufacture or materials, with the same or equivalent product free of charge. Labour charges, transportation and other costs associated with the replacement or re-installation of the parts or product are excluded from this warranty and will not be paid by Doric Products.

Doric Products assumes no liability under the warranty for the following:

- Misuse, abuse, accidental or intentional
- damage, improper or negligent adjustment or operation by the purchaser,
- Improper or negligent maintenance or installation,
- Inaccurate or incorrect site or operational specifications,
- Repair or modification other than as authorised by Doric Products,
- Use contrary to the instructions furnished by Doric Products,
- Use of replacement parts other than authorised parts,
- 'Tea Staining' on stainless steel,
- Corrosion related damage when used in a corrosive environment,
- Tarnish or excessive wear on soft finishes such as brass or bronze as deterioration is possible under some climatic conditions, frequency of use or other factors.

Soft Finishes:-

1. It is important to note that soft finishes will age (deteriorate). The speed of aging will depend on the climatic location and the amount of use.
2. Tarnishing is a fact of soft finishes. The speed of tarnishing will depend on the climatic location and the amount of use.
3. All soft finishes are easily damaged by chemicals such as cleaning solvents, glass cleaners, brick acid and many other chemicals. Use of these chemicals will damage the finish.
4. Due to the above points Doric Products assumes no liability under this warranty for aging or damage to soft finishes.

To the extent permitted by law, this warranty is the only warranty granted by Doric Products and is in lieu of all other express or implied warranties or guarantees. There are no implied warranties or as to the merchantability, quality or fitness for purpose other than for the purpose they were designed for. In all other respects the standard terms and conditions of Doric Products apply.

The customer expressly acknowledges and agrees that it has not relied upon, and the company is not liable for any advice given by the Company, its servants, agents, representatives or employees in relation to the suitability for any purpose of the Goods.

The provisions of any act of law (including but not limited to the trade practices Act 1974) implying terms, conditions and warranties, or any other terms, which might otherwise apply to arise out of the agreement between the company and the customer in relation to the goods (the "Agreement"), are hereby expressly negated and excluded to the full extent permitted by law.

Selected Doric hardware items are available in a range of durable quality finishes obtained by careful processing and rigid specifications and standards.

When selecting a finish, it is important that climatic conditions and frequency of usage be taken into consideration, as some finishes are more susceptible to deterioration than others.

This warranty shall be interpreted in accordance with and governed by the laws of New South Wales, Australia.

Important Coastal Information

Coastal environment is extremely harsh on finish and materials. Doric Products strongly recommends that any building situated within 5 kilometers of the coast or affected by direct coastal breeze, should only use Polesium™, aluminium or 316 grade stainless steel hardware. Doric Products recommends that all its products exposed to harsh climatic conditions should be washed and cleaned every month with a mild detergent to stop salt build up and all cylinders should be lubricated with a suitable graphite powder as Doric Products will not replace hardware that is in a corrosive environment.

On discovery of any defect in goods, the customer must immediately notify Doric Products in writing of such defect. The customer must not carry out any remedial work to allegedly defective goods without first obtaining the written consent of the company to do so.

For full terms and conditions of sale, please refer to the back of this catalogue.